Creation Date	Type	Category	Subscriber	Created By	System Text	User Text
05/15/2008 12:40:34	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:40:05	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:39:31	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:38:51	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:38:05	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:37:18	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:34:30	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:32:05	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	
05/15/2008 12:24:29	Bill Reprint	CSM	- -	25494 - CARMENSIET	Bill Reprint requested In local mode, One copy was printed . Charge was not created.	

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Creation Date	TYPE	Category	Subscriber	Created By	System Text	User Text
12/22/2007 07:09:01	MAILED LETTER	DIAL	- -	30261 - ORBIT - API		DUNNING LETTER SENT. LETTER: TLFNL1 LETTER NAME: FINAL DEMAND LETTER LETTER DATE: 12/22/2007 . THE WORKING USER ID IS :ORBIT
12/15/2007 00:41:41	RFM short memo	CSM	708-310-0069	SYSTEM	BAN: 284624242, Subscriber: 7083100069 performed a Cancellation. Rollover minutes balance is: 5025.	
12/15/2007 16:52:38	Msg acknowledgment	SUB	708-310-0069	30190 - TLG NUMBER	AN ACKNOWLEDGMENT HAS BEEN RECEIVED FOR TRANSACTION: TLILL128400857, ACTIVITY IS: UPDATE MDN EXCEPTION, STATUS IS: SUCCESS	
12/15/2007 16:52:36	Receive Note Message	BAN	- -	SYSTEM	Receive Notification Message: Version status change to ACTIVE	
12/15/2007 16:52:34	Cancel BAN	BAN	- -	SYSTEM	BAN Canceled (Subscribers). Effective: . Reason: . $ deposit released. Termination penalty $ 175.00.	BAN Cancelation was called from CSM_FUTURE_TRX process
12/15/2007 12:45:53	Receive Note Message	BAN	- -	SYSTEM	Receive Notification Message: OC request successfully processed	
12/15/2007 12:45:43	Receive Note Message	BAN	- -	SYSTEM	Receive Notification Message: Other Provider 6529subscription created, Port Out, Due Date 200712150542P, Version ID 122346783 Timer-Short, Hours-Long, NPAC status PN	
12/15/2007 12:45:35	Acknow Received OSP	BAN	- -	SYSTEM	Acknowledgment received from OSP.	
12/15/2007 12:45:32	Port-Out Req Resp	BAN	000-000-0000	SYSTEM	Port-Out Port Request response sent to new Service Provider.	

Creation Date	Type	Category	Subscriber	Created By
12/15/2007 12:45:32	PortOut Reqst Receiv	BAN	000-000-0000	SYSTEM

System Text: Port-Out Port Request received from Operations Support System.

User Text:

Creation Date	Type	Category	Subscriber	Created By
12/11/2007 16:52:56	Change Personal Data	BAN	- -	7802472 - EMMETT SN

System Text: Ban Verified Date data was changed from to 12/11/2007

User Text:

Creation Date	Type	Category	Subscriber	Created By
12/11/2007 09:18:10	MAILED LETTER	DIAL	- -	30261 - ORBIT - API

System Text:

User Text: DUNNING LETTER SENT. LETTER: TLSUS1 LETTER NAME: PRE SUSPEND LETTER LETTER DATE: 12/11/2007 . THE WORKING USER ID IS :ORBIT

Creation Date	Type	Category	Subscriber	Created By
10/29/2007 09:45:16	Restore BAN	BAN	- -	30261 - ORBIT - API

System Text: BAN Restored (1 Subscribers). Effective: 10/29/2007. Reason: NON PAYMENT - AUTOMA.

User Text:

Creation Date	Type	Category	Subscriber	Created By
10/28/2007 11:15:01	Payment Received	FINN	- -	30210 - QUICKPAY - A

System Text: Payment received. Payment deposit date: 10/28/2007. Amount: $285.77. Method: OD. Source: SRVPYM

User Text: PAYMENT TAKEN VIA QUICKDRAFT BY USER: CING_IVR TRANSACTION NUMBER: QPIVDT334861367, AMOUNT: $285.77, AGENT =

Creation Date	Type	Category	Subscriber	Created By
10/23/2007 07:58:48	Suspend BAN	BAN	- -	30261 - ORBIT - API

System Text: BAN Suspended (1 Subscribers) effective from: 20071023. Reason: NON PAY CACS-T SUSPE.

User Text:

Creation Date	Type	Category	Subscriber	Created By
10/14/2007 06:16:35	MAILED LETTER	DIAL	- -	30261 - ORBIT - API

System Text:

User Text: DUNNING LETTER SENT. LETTER: TLSUS1 LETTER NAME: PRE SUSPEND LETTER LETTER DATE: 10/14/2007 . THE WORKING USER ID IS :ORBIT

Creation Date	Type	Category	Subscriber	Created By
10/13/2007 15:48:04	Davox Prd Dialer Req	BAN	- -	10996 -

System Text:

User Text: Predictive Dialer attempted to contact customer, Result: Left Ans Mach Msg : Last Call Time 03:41 PM CST

Creation Date	Type	Category	Subscriber	Created By
10/12/2007 17:29:45	Davox Prd Dialer Req	BAN	- -	10996 -

System Text:

User Text: Predictive Dialer attempted to contact customer, Result: Left Ans Mach Msg : Last Call Time 05:23 PM CST

Creation Date	TYPE	Category	Subscriber	Created By
08/21/2007 02:38:57	Detail Billing	CSM	- -	SYSTEM

System Text	User Text
Detail billing removed from customers account as part of detail bill suppression sweep. Please see CSP for more information.	

08/21/2007 09:19:47	WSG generated	CSM	708-310-0069	30191 - CINGULAR SE

System Text	User Text
"Customer Service Summary" was generated	CUSTOMER SERVICE SUMMARY WAS GENERATED ON AUGUST 21, 2007 9:15:30 AM EDT . THE WORKING USER ID IS :EDPAPP

08/14/2007 19:18:09	CM - Interaction	CRM	- -	30145 - CLARIFY CRM

System Text	User Text
CM - Interaction	::CLARIFY:: INTERACTION CREATED ON: 2007-08-14 20:14:17.0 CREATED BY: BR4989 (RICHARDSON, BRENDA) CALLER: JOSE TRUJILLO VERIFICATION METHOD: SSN NEED: DEVICE/EQUIPMENT INQUIRY OR PROBLEM/EQUIPMENT PROBLEM NOTES: CC FOR PUK CODE GAVE CODE PHONE UNLOCKED ; SYSTEM NOTES:BR4989;JOSE TRUJILLO OWNER;708 310-0069;VERIFIED WITH ACCOUNT OWNER SSN;DEVICE:EQUIPMENT INQUIRY OR PROBLEM:EQUIPMENT PROBLEM:ONE AND DONE:EDUCATED - EQUIPMENT REPLACEMENT OPTIONS; ACTION: ONE AND DONE; RESOLUTION: EDUCATED - EQUIPMENT REPLACE

08/14/2007 19:16:06	Upgrade Elig Check	SUB	708-310-0069	30145 - CLARIFY CRM

System Text	User Text
Equipment upgrade eligibility check. Result: Eligible. Last upgrade date: None. Future eligibility date: None. Notify by: None. USC: AAA.	Reason: Eligible

07/06/2007 04:51:09	Expire SUB SOC	SUB	708-310-0069	30137 - API JOB USER

System Text	User Text
Subscriber level SOC expired. SOC: TMI1O. Expiration date: 07/05/2007.	

07/06/2007 04:51:09	Expire SUB SOC	SUB	708-310-0069	30137 - API JOB USER

System Text	User Text
Subscriber level SOC expired. SOC: WXP1O. Expiration date: 07/05/2007.	

07/06/2007 04:51:09	Expire SUB SOC	SUB	708-310-0069	30137 - API JOB USER

System Text	User Text
Subscriber level SOC expired. SOC: MUOP. Expiration date: 07/05/2007.	

07/05/2007 00:25:09	RFM short memo	CSM	708-310-0069	SYSTEM

System Text	User Text
BAN: 284624242, Subscriber: 7083100069 performed a Change CTN. Rollover minutes balance is: 90.	

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 00:24:54	RFM short memo	CSM	312-576-4104	SYSTEM

System Text	User Text
BAN: 284624242, Subscriber: 3125764104 performed a New Activation. Rollover minutes balance is: 900.	

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 20:08:43	Receive Note Message	BAN	- -	SYSTEM

System Text	User Text
Receive Notification Message: Version status change to ACTIVE	

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 20:08:43	Receive Note Message	BAN	- -	SYSTEM

System Text	User Text
Receive Notification Message: AS request successfully processed	

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 20:07:27	CM - Interaction	CRM	- -	30145 - CLARIFY CRM

System Text	User Text
CM - INTERACTION	::CLARIFY:: INTERACTION CREATED ON: 2007-07-05 21:07:24.0 CREATED BY: NW0923 (WORTMAN, NOAH) CALLER: JOSE TRUJILLO VERIFICATION METHOD: SSN NEED: BILL/CHANGE CONTACT INFORMATION/WIRELESS NUMBER CHANGES NOTES: CUST IS A NEW CUST AND RECIEVED WRONG # WHEN ACTIVATING PHONE. ADV CUST WE CAN CHANGE # WITHOUT FEE. ACTION: ONE AND DONE; RESOLUTION: CHANGED WIRELESS NUMBER WITHOUT CHARGE . THE WORKING USER ID IS :NW0923

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 20:06:42	Receive Note Message	BAN	- -	SYSTEM

System Text	User Text
Receive Notification Message: Port Request Authorized by Old Service Provider 6010	

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 20:06:32	Receive Note Message	BAN	- -	SYSTEM

System Text	User Text
Receive Notification Message: My subscription created, Version ID 115322717, Timer-Short, Hours-Long, NPAC status PN, Due Date 200707050906P	

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 20:06:32	Receive Note Message	BAN	- -	SYSTEM

System Text	User Text
Receive Notification Message: NC request successfully processed	

Creation Date	TYPE	Category	Subscriber	Created By
07/05/2007 20:06:18	SUB Changed	SUB	312-576-4104	7795966 - NOAH WOR

System Text	User Text
Subscriber Changed. Effective from 07/05/2007. Reason: Customer Request. New Subscriber: 708-310-0069. By dealer 5T7XF.	

Creation Date	TYPE	Category	Subscriber	Created By	System Text	User Text
07/05/2007 20:08:17	ISP Request Sent	SUB	708-310-0069	7795966 - NOAH WOR	ISP Request sent. LRN is 2243459999. Due date is 07/05/2007.	
07/05/2007 20:06:12	Receive Note Message	BAN	- -	SYSTEM	Receive Notification Message: Version status change to ACTIVE	
07/05/2007 20:06:12	Receive Note Message	BAN	- -	SYSTEM	Receive Notification Message: AS request successfully processed	
07/05/2007 20:06:02	Reserve	SUB	708-310-0069	7795968 - NOAH WOR	Subscriber Reserved effective 07/05/2007.	
07/05/2007 20:02:30	Upgrade Elig Check	SUB	312-576-4104	30145 - CLARIFY CRM	Equipment upgrade eligibility check. Result: Not eligible. Last upgrade date: None. Future eligibility date: 03/06/2009. Notify by: None. USC: AAA.	Reason: Recent Upgrade or Activation
07/05/2007 20:00:53	Msg acknowledgment	SUB	312-576-4104	30227 - ENABLE- API I	AN ACKNOWLEDGMENT HAS BEEN RECEIVED FOR TRANSACTION: TLILL94508654, ACTIVITY IS: 5245, STATUS IS: SUCCESS	
07/05/2007 19:50:33	Receive Note Message	BAN	- -	SYSTEM	Receive Notification Message: My subscription created, Version ID 115319879, Timer-Short, Hours-Long, NPAC status PN, Due Date 200707050850P	
07/05/2007 19:50:33	Receive Note Message	BAN	- -	SYSTEM	Receive Notification Message: NC request successfully processed	
07/05/2007 19:50:16	ISP Request Sent	SUB	312-576-4104	950219 - APPLE API ID	ISP Request sent. LRN is 6309910999. Due date is 07/05/2007.	

Creation Date	TYPE	Category	Subscriber	Created By	System Text	User Text
07/05/2007 19:50:16	Activation	SUB	312-576-4104	950219 - APPLE API ID	Subscriber Activated effective: 07/05/2007. Reason: CTN ACTIVATION. CAS#: 2147483647. Deposit: $0.00, PP: CN3NM0014, LDC: 5475 Subscriber: 3125764104 HANDSET-PROGRAMMED:.	
07/05/2007 19:50:02	Reserve	SUB	312-576-4104	950219 - APPLE API ID	Subscriber Reserved effective 07/05/2007.	
07/05/2007 18:44:13	CAS Appl. Change	CSM	- -	SYSTEM	Application Changed By CAS. Completed Credit. Order #: 7070511072, Old Class: B, Deposit: $ 0.00, New Class: B, Deposit: $ 0.00.	
07/05/2007 18:44:07	CSM General	CSM	- -	30003332 - JULIE CAS		"NICK ILL-5T7XF/APPR/01LN@CC:B $0EACH/ JULIE MARTIN/JULIE CASH-JC8027@CERCC NOTE: TW:EXP-BAN:284624242 SSN CORRECTED"
07/05/2007 18:43:37	CAS Result Recieved	CSM	- -	SYSTEM	Credit Result Recieved. Order #: 7070511072. Credit Class: B. Deposit:$ 0.00.	
07/05/2007 18:42:19	Change Tentative BAN	BAN	- -	30003332 - JULIE CAS	Tentative BAN updated.	
07/05/2007 18:38:19	CSM General	CSM	- -	30229 - OPUS - API ID		CREDIT EVALUATION DONE BY OPUS USER :NM9463 . THE WORKING USER ID IS :NM9463
07/05/2007 18:38:19	Credit Evaluation	BAN	- -	30229 - OPUS - API ID	Credit evaluation requested for scoring submarket CHI Order number: 7070511072.	
07/05/2007 18:38:19	Tax ex not requested	CSM	- -	30229 - OPUS - API ID	Tax exemption entity type was not requested	

Creation Date	Type	Category	Subscriber	Created By
07/05/2007 18:38:19	Tentative BAN	BAN	- -	30229 - OPUS - API ID

System Text	User Text
New Tentative BAN.	